

Options for Launching Quick Connect:

1. Go to PACS VDI, open Community Shortcuts folder, click on **Quick Connect** shortcut.

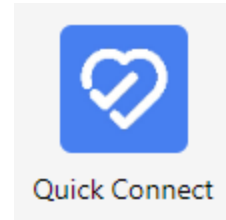
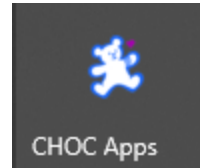


PACS VDI

2. Enter the URL in Edge browser <https://choc.avizia.com>.

HIGHLY RECOMMENDED to mitigate technical issues.

1. Open CHOC Apps, search **Quick Connect**
TIP: Save **Quick Connect** as a Favorite.



Accessing Quick Connect:

Click on **Single Sign On** to take you to the Quick Connect Dashboard.



You will be redirected to CHOC Active Directory to access this site.



Enter your Children's Hospital of Orange County Clinical Portal username and password.

Quick Connect 2

Recent Connections

Room name

Add one or more people below:

Select invitation method Enter contact detail

[Add Another](#)

Invite Participants

Flag as Test

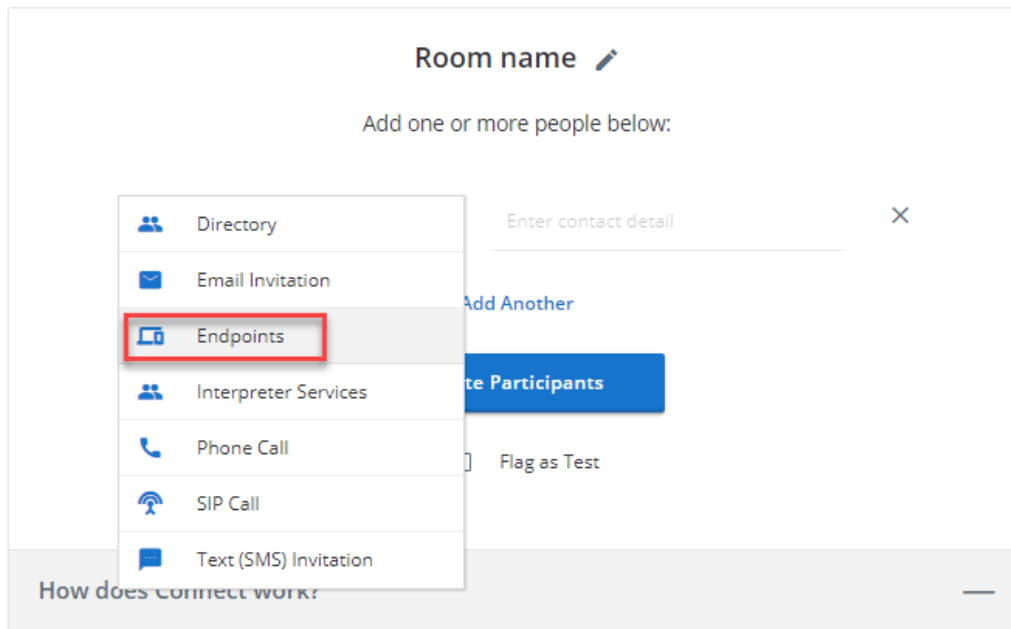
How does Connect work?

 Invitation Methods SMS, email and copying the link will send a link for the invitee to click and join. SIP and phone call will auto dial.	 Unlimited Participants Invite as many as you like to join you in your connection. If you drop out you can reconnect simply and easily.	 Unique Secure Connections Each connection you create has a unique ID and is protected on the American Well encrypted servers.
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Click on **Select invitation method** to open the drop-down menu, select **Endpoints**.

Quick Connect 3

Recent Connections

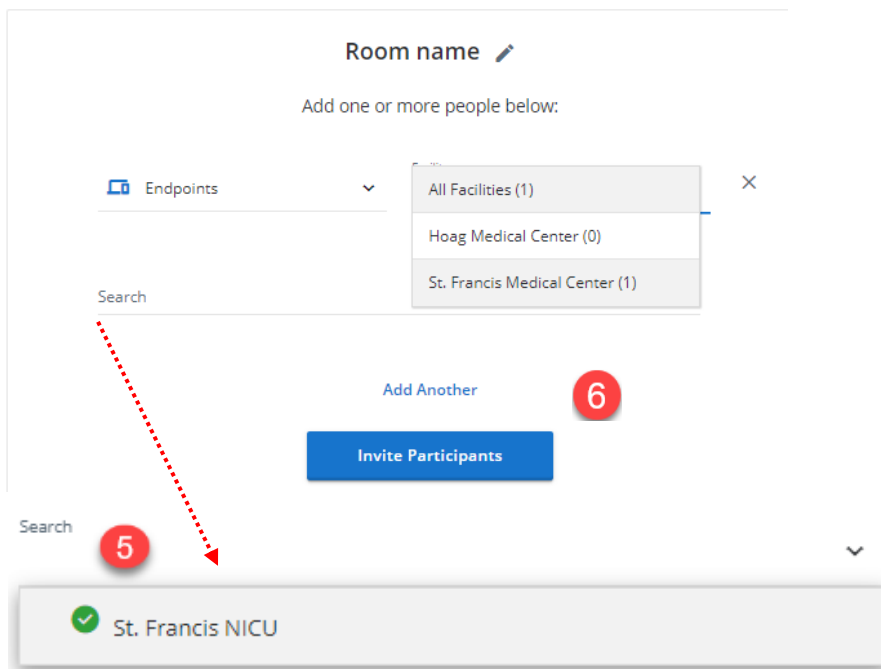


Previous connections will appear here.

Do not select Enter Room to rejoin an endpoint. It is not compatible with the endpoint workflow.

Click on **All Facilities** to open the drop-down menu. Select the hospital to connect to.

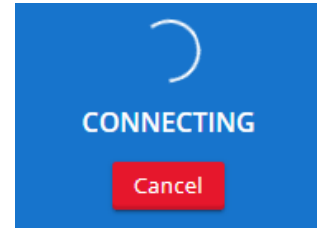
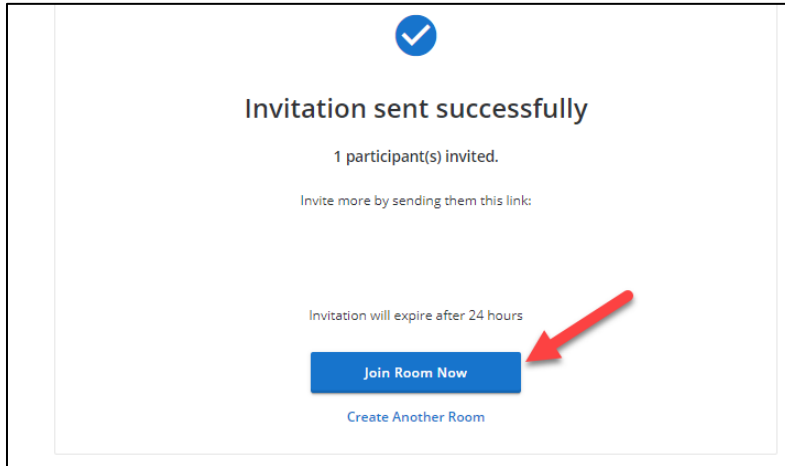
Quick Connect 4



5. Click in the **Search** field and select the hospital from the drop-down menu.

6. Select **Invite Participants**.

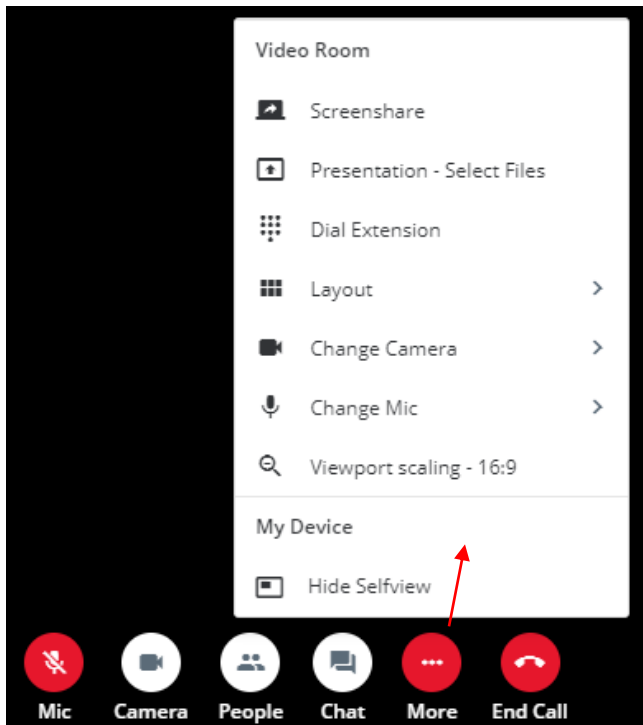
7. The invitation will be sent to the hospital. Click on the **Join Room Now** button to enter the session.



The iPad will ring at the requested location. The hospital will answer by **Accepting** the call.

In the Visit

Camera controls and video conferencing buttons



Presentation – Select Files – Open a document, report, lab, etc. from your computer’s saved files.

Dial Extension – Not needed in provider workflow.

Layout – switch the layout of participants’ videos when there are more than two participants in the session.

Change Camera – switch camera inputs, for example an integrated camera to an external plug-in camera.

Change Mic – switch microphone inputs.

Viewport scaling – 16:9 - adjust the scale of participant’s video.

People – invite CHOC Language Line Interpreter and participants.

Chat – only available between users using Quick Connect via the web browser or invited as an extra participant. The endpoint CANNOT receive chats.

TIPS & SUPPORT:

1. Disconnected from a visit. How to rejoin the endpoint?

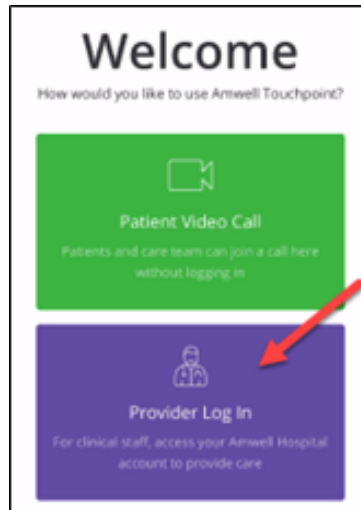
- Select **Create Another Room**, select endpoint location and **Invite Participants**.
- Do **NOT** select **Join Room Now** or **Enter Room** under Recent Connections, as these workflows are not compatible with connecting to an endpoint.

2. Can Quick Connect be accessed on a mobile device?

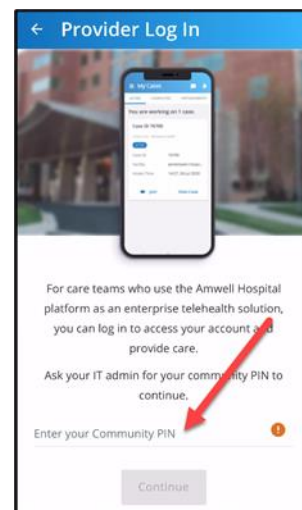
- YES. Download the Quick Connect App, AW Touchpoint, on the Apple App Store or Google Play Store.



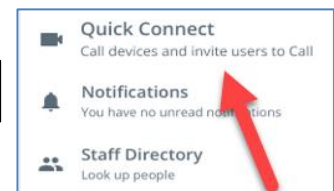
Click on **Provider Log In**



Community Access PIN: 1146



- Follow the prompts to authenticate your mobile device on CHOC's VMConnector to enable SSO (Single Sign On) capabilities. One time process.
- After the first-time login, you will see the **Review My Profile** button. Tap the button to go directly into your profile to complete. To access **Quick Connect**, tap the 3-line menu icon on the top left and select the menu item.



3. Inviting a provider or participant?

- For a participant joining via SMS or Email and using a mobile device, downloading the Quick Connect app is **highly recommended** to minimize technical issues.

4. Support

- Contact the CHOC Help Desk 714-509-4457.
- Select the wrench on the upper right of the dashboard to access the Quick Connect guide sheet.

