





Inviting a Participant to the Visit

The provider initiates the visit, manages the call, and invites participants. If a participant is joining the consultation via SMS or email, provide their mobile phone number or email address when connected with the provider to send an invitation to the participant.

IMPORTANT: Inform the participant to download the **AW Touchpoint** app from the Apple App Store or Google Play Store **prior** to the start of the visit to minimize technical issues.



Technical Support

Call 714-509-4457 for technical issues on the iPad, Quick Connect, or the cart.

Available 8-5 pm Monday through Friday

Technical Specifications

iPad Pro 13-Inch Model # MVXT3LL/A

The iPad is locked to the pole with a security bracket. To unlock a key will be needed. Unlocking the iPad should only be done by an ISD administrator.

Cellular carrier – FirstNet

Cart

S1 Capsa Solutions Mobile Tablet Height – 44.4" to 55.4" with an adjustable arm

Cart Battery Charger

The iPad power block and an extender are housed in a utility box. The iPad connects from the iPad to the power block. The extender connects to a cable that plugs into the wall.

Quick Connect Solution

Updates to the Quick Connect solution will be overseen by CHOC ISD. New updates will be remotely pushed to the iPad by CHOC ISD. If an update is needed, please contact the CHOC technical support team.

