

Frequently Asked Questions: Julia & George Argyros Emergency Department at CHOC Children's Hospital

Where do I park?

Valet parking is available 24 hours a day for \$2 with emergency department validation. The valet stand is near the emergency department driveway, accessible off Pepper Street.

What should I bring to the emergency department (ED)?

- Diapers, formula and other baby supplies
- A list of any medicines your child takes
- Any referral paperwork, X-rays or lab results
- A blanket, stuffed animal, favorite toy or other comfort item
- Personal necessities, such as a cellular phone charger and change for the pay phone

What shouldn't I bring to the emergency department?

Food or drink are not allowed in the ED, and consuming anything before treatment can put a child at risk. If possible, try to make childcare arrangements for infant siblings during influenza season. Babies are at particular risk for contracting the flu.

Why are patients who came after my child being seen first?

Patients are seen based on how sick or injured they are, not on the order of arrival. Remember patients who arrive in ambulances are admitted in an area beyond your view. If you've been waiting and are concerned your child's condition is worsening, ask a nurse to reassess them.

Who are all the staff members in the emergency department?

Nurses, dressed in maroon scrubs, help screen and assess patients; some will assist with lab work or X-rays. Emergency medical technicians, or EMTs, wear tan scrubs, take vitals and measure height and weight. EMTs will notify the nurses in the lobby of any changes they observe in patients' conditions.