

Frequently Asked Questions: Admission and registration

Where can I check in for a visit or stay?

You can check in at the front desk in the main hospital lobby on the first floor of the Bill Holmes Tower. You may also check in at the desk on the second floor of the Bill Holmes Tower, though you may be directed to the first floor depending on the reason for your visit.

What do I need to bring to my child's visit or stay?

Bring your insurance information and co-pay method. All adults must show a picture ID.

Can I go with my child if I've been recently ill?

For the safety of our patients and staff, anyone who has been sick in the last 24 hours or has recently been exposed to measles, mumps or chicken pox cannot go with the patient. Admitting staff will inquire about your health.