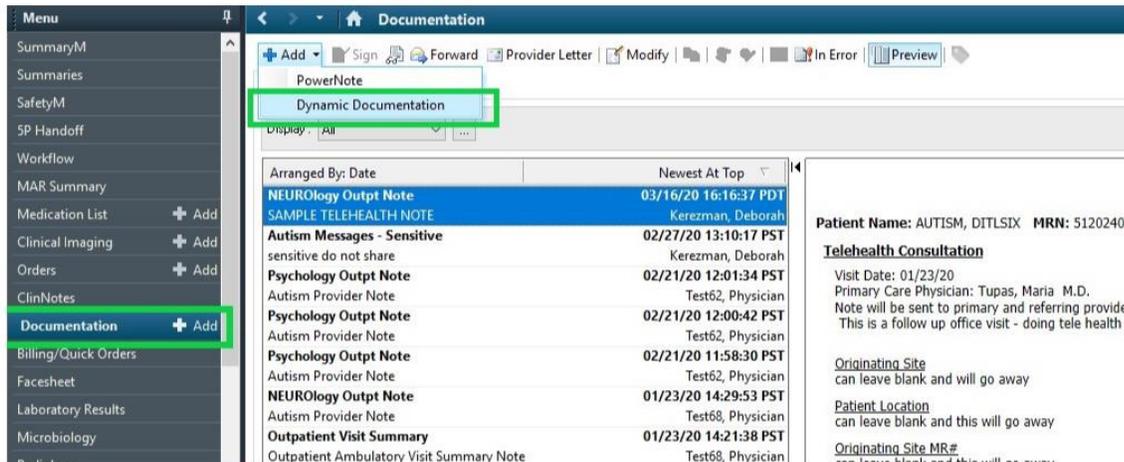


Telehealth Appointment Documentation

Power Note Users

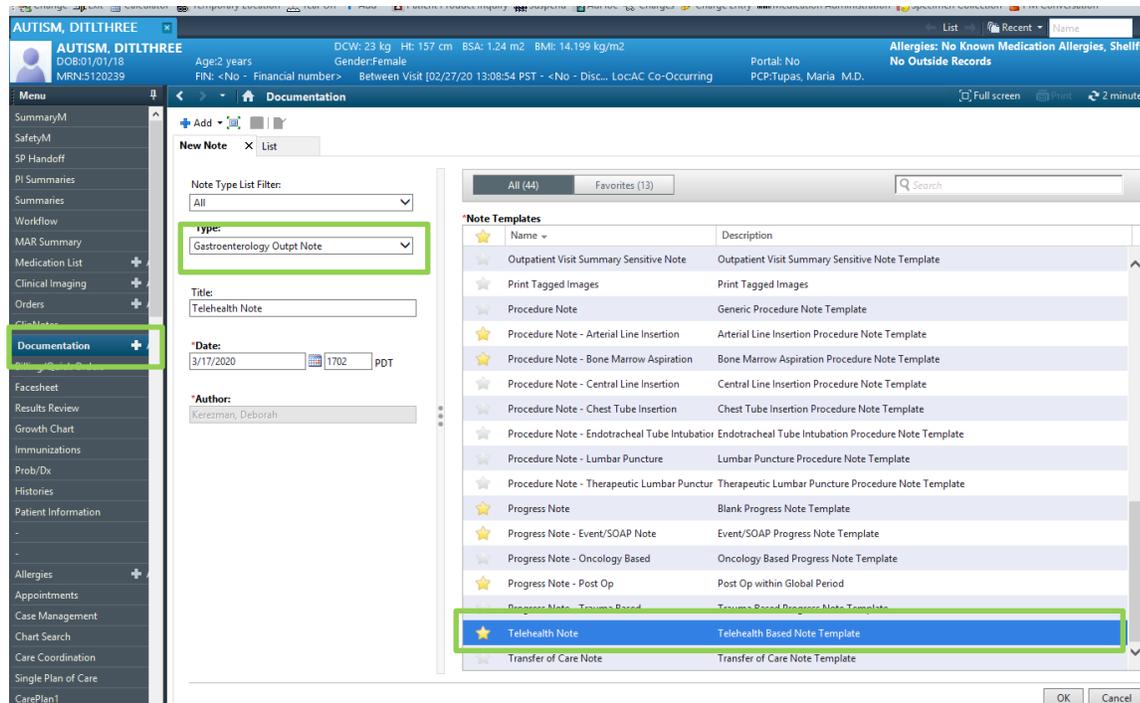
Documenting a Telemedicine Consult

- Access your patients' chart as you normally would. Make certain that the encounter has been changed to a Telehealth Appointment
- Go to **Documentation** tab to start your note
- Click on Add and choose **Dynamic Documentation** in the drop down
- Under Note Type, select your **normal outpatient note type**



- For template, select **Telehealth Based note Template** and click **OK**
- The Telehealth Template includes **patient consent** for a Telehealth Visit.

*Patient verbally consented to a telehealth encounter after patient was informed of visit limitations with the use of technology and technical failures that may interrupt or stop the video connection during the course of the encounter. Patient was informed of their right to withhold or withdraw their consent to the use of telehealth in the course of their care at any time.



March 17, 2020

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- Document Telehealth Visit findings. Areas left blank will disappear in final note.

The screenshot shows a web-based documentation interface for a telehealth appointment. The top navigation bar includes 'Documentation', 'Full screen', and a timer. The main content area is titled 'Telehealth Note' and contains several sections:

- Patient Information:** MRN, FIN, Age, Gender, DOB.
- Telehealth Note:** Visit Date: 02/27/20, Primary Care Physician: Tupas, Maria M.D., Note will be sent to primary and referring provider(s).
- Originating Site:** A table with columns for 'Originating Site', 'Patient Location', 'Originating Site MR#', 'Referred By', and 'Reason for Referral'.
- Chief Complaint:** A text input field.
- History of Present Illness:** A text input field with a close button.
- Review of Systems:** A section for reviewing various body systems.
- Examination:** Includes 'Vitals & Measurements' with fields for Weight and Height.
- Lab Results:** Currently shows 'No qualifying data'.
- Diagnoses:** Lists 'Autism spectrum disorder F84.0', 'Inadequate social skills Z73.4', and 'ADHD F90.9'.
- Past Medical History:** Includes 'Problem List' (Ongoing: ADHD, Autism spectrum disorder, Inadequate social skills, Pain; Historical: No qualifying data) and 'Birth History'.
- Procedure/Surgical History:** Lists 'Spleen imaging only, with or without vascular flow'.
- Allergies:** Lists 'No Known Medication Allergies' and 'Shellfish'.
- Medications:** Lists 'Active Prescriptions: docusate (Colace 100 mg oral capsule)' and 'Instructions, asargretr, 2 mL, 0 Refill(s)'. A 'See' button is also present.
- Social History:** A section for social history.
- Family History:** A section for family history.

At the bottom right, there is a 'Sign/Submit' button highlighted with a green box, along with 'Save', 'Save & Close', and 'Cancel' buttons.

- Sign and Submit

***For providers who still wish to use PowerNote you will need two things:**

1. Telehealth billing is not incorporated into the note. Under Professional Services, select NO CHARGE and proceed to the Billing/Quick Orders page to drop charges (see next page)

This screenshot shows the 'Professional Services' section of the documentation interface. It includes a dropdown menu for 'Professional Services' with options '<Hide Structure>' and '<Use Free Text>'. Below this, there is a section for 'E & M Coding' with a 'No charge' button highlighted in green.

2. Add the Telehealth Consent Statement to the bottom of the note with auto-text. Open Attestation, and use ``telehealth to incorporate the autotext.

This screenshot shows the 'Attestation' section of the documentation interface. It includes a dropdown menu for 'Attestation' with options '<Show Structure>' and '<Use Free Text>'. Below this, there is a section for 'Note Contributors' with a date and time stamp '03/18/2020 15:55 - Auth(Verified) Test, Physician'. A blue box highlights the text '<<telehealthConsent *'. Below this, there is a text input field with the text '*Patient verbally consented to a telehealth encounter after patient was i'.

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Billing/Quick Orders

The screenshot shows the 'Billing/Quick Orders' interface. A yellow star labeled '1' points to the 'Return to Clinic' and 'Return to Telehealth Visit' options in the 'Ambulatory Discharge Instructions' panel. A second yellow star labeled '2' points to the 'Est Pt, straightforward, 10 min CPT-4 Code 99212-95' option in the 'Telehealth Billing' panel. A third yellow star labeled '3' points to the 'Finish' button in the top right corner of the interface.

1. Return to Clinic- select appropriate order for Return to Clinic or Return to Telehealth
2. Telehealth Billing- Choose appropriate Billing Order
3. Check out- Finish (modify) and Sign all selected orders