



Rady  
Children's  
Health

RADY CHILDREN'S HOSPITAL ORANGE COUNTY  
**COMMUNITY BENEFIT PLAN AND REPORT**



**Fiscal Year 2025**  
(July 1, 2024 – June 30, 2025)  
Hospital ID #106300032

**Submitted to:**  
Department of Health Care Access and Information  
Accounting and Reporting Systems Section  
Sacramento, California

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# ABOUT RADY CHILDREN’S HEALTH

Rady Children’s Health (RCH), a premier pediatric health care system in Southern California, unites the expertise of Children’s Hospital of Orange County (CHOC) and Rady Children’s Hospital San Diego.

RCH is a trusted partner for families seeking safe, high-quality care. Building on a combined legacy of more than a century of clinical excellence, RCH is dedicated to advancing children’s health through leading-edge research, innovative treatments and compassionate care. We remain steadfast in our commitment to serving our local communities while providing the benefits of our integrated organization.

RCH operates two hospitals in Orange County under separate licenses: Rady Children’s Hospital Orange County (formerly Children’s Hospital of Orange County – CHOC), and Rady Children’s Hospital at Mission (formerly Children’s Hospital of Orange County at Mission Hospital – CCMH). RCH has a Level I pediatric trauma center in Orange, CA and a Level II pediatric trauma center in Mission Viejo, CA. In Orange County, RCH cares for more than 720,000 children annually. They offer more than 50 specialty areas and more than 40 ambulatory sites offering general pediatrics, sub-specialties, and wrap-around services. They have one of the nation’s only dedicated cancer programs for teens and young adults.

Rady Children’s Hospital Orange County and the University of California, Irvine have a strategic affiliation, working together to create a world-class pediatric center that integrates high-quality, comprehensive patient care, leading-edge research, and exemplary teaching programs. Rady Children’s Hospital Orange County provides inpatient and outpatient pediatric specialty care to patients, while UC Irvine Medical Center continues to provide pediatric emergency services, burn care, trauma services requiring immediate surgery, neonatal intensive care, newborn nursery care, and child and adolescent psychiatry.

While RCH works collaboratively to address the region’s pediatric health care needs, Rady Children’s Hospital Orange County’s activities and financial contributions for community benefit are reported separately in this report.

Rady Children’s Hospital Orange County

A leading destination for children’s health that provides exceptional and innovative care, Rady Children’s Hospital Orange County includes a regional network of primary and specialty care clinics serving children and families in four counties.

Rady Children’s Hospital Orange County offers clinical programs that provide the highest levels of care for the most serious pediatric illnesses and injuries, both physical and mental. In addition, Rady Children’s Hospital Orange County’s research and innovation institutes focus on translating real patient needs into real-world treatments so every child can live the healthiest and happiest life possible.

Awards

Rady Children’s Hospital Orange County was the recipient of the following awards and accolades in FY25.

- Rady Children’s Hospital Orange County is consistently named one of the nation’s best children’s hospitals by U.S. News & World Report in its Best Children’s Hospitals rankings.
- The American Nurses Credentialing Center Commission awarded Rady Children’s Hospital Orange County the Magnet designation.
- Rady Children’s Hospital Orange County received the Press Ganey Pinnacle of Excellence Award.
- Rady Children’s Hospital Orange County was recognized with the Gold Level CAPE (California Awards for Performance Excellence) Award from the California Council for Excellence (CCE). Rady Children’s Hospital Orange County is the only children’s hospital in California to ever earn this distinction.
- The Rady Children’s Hospital Orange County Pediatric Intensive Care Unit (PICU) is the first in the nation to earn the Pediatric Beacon Award for Critical Care Excellence, an award presented by the American Association of Critical-Care Nurses (AACN). The Rady Children’s Hospital Orange County Cardiovascular Intensive Care Unit (CVICU) also earned this distinction.
- Rady Children’s Hospital Orange County is one of the few centers in the world to receive a gold-level Extracorporeal Life Support Organization (ELSO) Award of Excellence in Life Support, as well as a three-year designation as an Extracorporeal Life Support Organization Center of Excellence.

MISSION, VISION AND VALUES

Our Mission

To nurture, advance and protect the health and well-being of children.

Our Vision

To be the leading destination for children’s health by providing exceptional and innovative care.

Our Values

- Excellence: Setting and achieving the highest standards in all we do.
- Innovation: Advancing children’s health care by leading with new ideas and technology.
- Service: Delivering unmatched personal experience.
- Collaboration: Working together with our colleagues and partners to achieve our mission.
- Compassion: Caring with sensitivity and respect.
- Accountability: Serving as dedicated stewards of the lives and resources entrusted to us.

Rady Children’s Hospital Orange County complies with applicable state and federal civil rights and non-discrimination laws. See <https://choc.org/policies-legal/> for additional information regarding patient rights and our nondiscrimination and privacy policies. Language assistance services, free of charge, are available to our patients and visitors.

Governance

The Rady Children’s Hospital Orange County Board of Directors provides oversight for and guides the direction of community benefit. The Board was consulted on the community benefit plan.

Doug McCombs, Chair	Joe Nuzzolese
Jim Morris, Vice-Chair	Ken Potrock
Sam Auriemma	Linda Rose, EdD
Janet Davidson	Marshall Rowen, MD
Chris Furman	Kimberly Sentovich
Joe Kiani	Jasjit Singh, MD
Brad McEachern	Gaddi Vasquez
Maria Minon, MD	



# COMMITMENT TO THE COMMUNITY

Rady Children’s Hospital Orange County is dedicated to improving the lives of children and families — in our community, throughout the nation and around the world. As a nonprofit hospital, we take pride in our service to the community. Rady Children’s Hospital Orange County provides financial assistance to those who cannot afford services, or whose health insurance does not cover all services provided, and we invest in the community to increase access to health care services and improve health. This report demonstrates tangible ways in which Rady Children’s Hospital Orange County is fulfilling its mission to nurture, advance and protect the health and well-being of children.



## Service Area

Rady Children’s Hospital Orange County is located at 1201 W. La Veta Avenue, Orange, CA 92868. The hospital service area is defined as Orange County, California.





## SERVICE AREA SNAPSHOT

Community Indicators	Orange County
Population	3,164,063
Population Declined (2017–2022)	0.004%
Children and Teens, Ages 0–17	21.3%
Adults, Ages 18–64	62.9%
Seniors, Ages 65 and Older	15.8%
Hispanic or Latino Residents	34.1%
White Residents	37.7%
Black or African American Residents	1.5%
Asian Residents	21.7%
Spanish Spoken in Home, Ages 5 and Older	24.3%
Asian or Pacific Islander Language Spoken in Home, Ages 5 and Older	15.5%
Does Not Have a High School Diploma	13.1%

## VULNERABLE POPULATIONS

Community Indicators	Orange County
Poverty Level	9.5%
Low-Income (<200%FPL)	22.5%
Has Health Insurance, Total Population	93.2%
Has Health Insurance, Ages 0–18	96.5%
Medi-Cal Coverage	19.6%
Homeless Children	692
California Healthy Places Index, Inadequate Access to Clean Air and Safe Drinking Water	19.6%

## COMMUNITY HEALTH NEEDS ASSESSMENT

Rady Children’s Hospital Orange County and Rady Children’s Hospital at Mission completed a joint Community Health Needs Assessment (CHNA) in FY22. California Senate Bill 697 and the Patient Protection and Affordable Care Act through IRS section 501(r)(3) regulations direct nonprofit hospitals to conduct a CHNA every three years and develop a three-year Implementation Strategy that responds to identified community needs. A CHNA identifies unmet health needs in the service area, provides information to select priorities for action across targeted geographical areas, and serves as the basis for community benefit programs.

The CHNA process included collection and analysis of data sources for the hospitals’ service area. Secondary data were collected from county and state sources. In addition, primary data were collected directly from stakeholders in the community. A variety of primary data collection methods were used to obtain community input including focus groups, a town hall meeting, interviews and surveys. The collected data were used to identify significant community needs.



Prioritization of Needs

The CHNA identified significant health needs, which were prioritized with community input. As a result of the CHNA findings and community input, Rady Children’s Hospital Orange County and Rady Children’s Hospital at Mission identified two health priorities for Orange County.

- Access to pediatric health care services
- Mental health



ADDRESSING PRIORITY HEALTH NEEDS  
Rady Children’s Hospital Orange County

The Rady Children’s Hospital Orange County’s FY25 Community Benefit Report and Plan summarizes community benefit activities that were responsive to the top child health needs identified in the FY23–FY25 Implementation Strategy. Rady Children’s Hospital Orange County committed to community benefit efforts that addressed access to pediatric health care services and mental health care. Activities and programs that highlight the hospital’s commitment to addressing these needs are detailed below.

ACCESS TO HEALTH CARE  
RESPONSE TO NEED

Access to Primary Care

The Rady Children’s Hospital Orange County Primary Care Network includes more than 20 offices throughout Orange County and offers well-checks, newborn visits, immunizations, sick care, sports physicals and more, and pediatric urgent care services.

Autism Center

The Thompson Autism and Neurodevelopmental Center at Rady Children’s Hospital Orange County is dedicated to bringing the latest treatments and resources to the autism community in Orange County. Children have a centralized place where they can receive early diagnosis, and advanced therapy.

- Autism Moms Connect is a support group for moms of children with autism.
- Autism news and resources are provided online.
- Community education on related topics was provided.
- Autism Spectrum Disorder bi-monthly newsletter provided free to the community.

Cancer Care

The Hyundai Cancer Institute at Rady Children’s Hospital Orange County offers a variety of programs designed to help children and their families cope with the unique challenges posed by cancer. These services are offered to patients and families after cancer treatment has ended to help with a healthy survivorship. Health education, support groups, and online resources are available to the community.

Community Education and Outreach

Provided community education and resources and participated in pediatric–focused community events, including:

- |                                    |                             |
|------------------------------------|-----------------------------|
| • Community Resources Directory    | • Media Programs            |
| • CPR education                    | • Medication education      |
| • Health and wellness podcasts     | • OC Pride Festival         |
| • Health Fairs                     | • RCH-OC Wellness Fair      |
| • Hyundi Hope of Wheels 5K         | • Rett Syndrome Strollathon |
| • LGBTQIA+ Community Resource Fair |                             |

Cystic Fibrosis

Rady Children’s Hospital Orange County is the only Pediatric Cystic Fibrosis (CF) Center in Orange County fully accredited by Cystic Fibrosis Foundation. The Cystic Fibrosis Center provided a multifaceted approach of inpatient, outpatient and home care, as well as easily accessible health care providers, leading-edge research and community involvement. CF Connect is a supportive program provided to teens and young adults with cystic fibrosis.

Financial Assistance and Health Insurance Enrollment

Rady Children’s Hospital Orange County Financial Assistance Program provided financial assistance to patients with medically necessary health care needs who are low-income, uninsured or underinsured, ineligible for a government program, or otherwise unable to pay for care based on their individual family financial situation. Financial counselors assisted patients in applying for health insurance coverage or low-cost health insurance, arranging a payment plan and other benefits from public and private sources. Financial counselors also coordinated with California Children’s Services (CCS) enrollment programs and partnered with local agencies to improve access to health care and support services for uninsured patients.

Grief Support

Social Workers offered Grief Support Workshops and Grief Support for Siblings in Spanish and English.

Help Me Grow

In partnership with Rady Children’s Hospital Orange County, Help Me Grow seamlessly connected parents and guardians with essential local resources and services in Orange County, including developmental screenings, care and support.

Kids Health Online Reference System

A free reference system provided education, milestones, activities and resources for parents about child development.

Nurse Advice Line

Rady Children’s Hospital Orange County offered a free, 24/7 nurse advice line staffed by pediatric health care experts.

Pharmacy Indigent Program

Medications were provided to families who could not afford the cost of their prescriptions upon discharge from the hospital.

Population Health

The Population Health department brings together physicians, health care workers, schools, nonprofit organizations and volunteers to dedicate resources and expertise that improve health outcomes for local children and families, especially those in our most vulnerable communities. From board-certified pediatric nurses providing mobile health care services in underserved neighborhoods to school-based coping resources teaching kids how to relieve stress, we provided services to forward our mission of ensuring every Orange County child can get comprehensive, high-quality health care.

Safety and Injury Prevention

Rady Children’s Hospital Orange County’s safety and injury prevention team provided on-line resources on important safety topics for parents, kids and teens. Each guide has resources like articles, podcasts, and videos to help parents navigate various safety concerns and protect their kids. Additionally, classes were open to the community on a variety of safety topics.

- Bike and Bike Helmet Safety
- Child Passenger Safety
- Child Protection
- Home Safety
- Safe Sitter
- Water Safety

School Programs

Education classes were provided to schools or community groups at no cost.

Gerbusters (Grades Pre K– Sixth Grade)

Kids learned how to protect themselves against germs, including the importance of proper hand washing.

Healthy Habits (Grades K–6)

Through this program children were encouraged to adopt healthy habits. The five basic food groups and the importance of eating balanced meals were taught using an interactive activity.

Stop the Bleed

Stop the Bleed Training is a nationally recognized program that teaches essential life-saving skills and empowers individuals to act in a bleeding emergency. Classes were conducted on request and regular classes were held with the City of Orange and Concordia University. Other trauma centers were assisted with their classes.



Unlimited Possibilities

Unlimited Possibilities (UP) is a former name for Rady Children’s Restorative Care, a non-profit organization in Orange County, CA, that provides support and services for children with disabilities. Formerly known as United Cerebral Palsy of Orange County, it was renamed Unlimited Possibilities to reflect its broadened services beyond cerebral palsy to include conditions like autism, Down syndrome, and developmental delays. The organization offers six programs, including a pediatric therapy center and early intervention services, in partnership with Rady Children’s Hospital Orange County. Programs included:

- iCan Bike Camp
- UP to Us Art Series
- UP to Us Club Day

Wellness on Wheels

Wellness on Wheels (WoW, or Salud Móvil), is a mobile multilingual clinic focused on testing, diagnosing, treating and managing asthma and related health conditions in children. WoW vans are fully equipped to deliver asthma care. WoW vans are staffed by a team of Rady Children’s Hospital Orange County doctors, nurses, licensed clinical social workers, community health workers and patient care representatives.



MENTAL HEALTH CARE SERVICES  
RESPONSE TO NEED

Be Well OC

Rady Children’s Hospital Orange County is a community sponsor for Be Well OC, which is a community-wide strategy to build a more compassionate and accessible mental health care system in Orange County.

Mental Health Education Program

The Mental Health Education Program (MHEP) provided families with knowledge and skills to support their youth’s mental health. Our team of expert clinicians offered:

- Free presentations for caregivers
- Online guides on popular mental health topics
- Videos on coping and stress relief for children and teens

These educational resources provided families with practical tips, tools, and support at [choc.org/mentalhealth](https://choc.org/mentalhealth)

Mental Health Guide – Supporting LGBTQIA+ Youth

Due to social stigma and discrimination, LGBTQIA+ youth are at higher risk of mental health issues, including depression, self-harm and suicidal ideation. The Mental Health Guide provides resources for parents, caregivers, educators and other allies to help support the LGBTQIA+ youth in their lives.

Mental Health Newsletter

A bi-monthly online pediatric mental health newsletter was made available to the community.

OC Children’s Screening Registry

Rady Children’s Hospital Orange County is a member of the collaborative that created and maintains a developmental screening registry. The registry is designed to help clinical and community-based providers proactively identify children with at-risk developmental screening results and to reduce duplication of screening efforts. Linkages to referral resources are available for children identified with needs.



Pediatric Mental Health Care

Rady Children’s Hospital Orange County has a skilled multidisciplinary team of specialists for children and teens that includes psychiatrists, psychologists, nurses and social workers. They provided a full continuum of pediatric mental health care, including inpatient, intensive outpatient and outpatient program services.

- The Mental Health Crisis Clinic (MHCC) at Rady Children’s Hospital Orange County helps kids and families facing a suicidal crisis by providing short-term access to care while awaiting referral to long-term care.
- The Chereese Mari Laulhere Mental Health Inpatient Center is an inpatient psychiatric center exclusively dedicated to the treatment of children ages 3–17 with mental illness who are in immediate risk of hurting themselves or others. It is the only inpatient facility in Orange County that can treat patients younger than 10.
- The Intensive Outpatient Therapy Program (IOP) provides a validating, supportive environment for participants to gain healthy behaviors and learn how to manage their feelings, emotions and personal interactions.
- The Neuropsychology Program offers comprehensive neuropsychological evaluations to assess cognitive function and recommend a treatment plan for children of all ages.

WellSpaces

Partnered with the Orange County Department of Education (OCDE) and Design With Purpose to create WellSpaces— safe, dedicated areas in schools that support the mental and emotional health of students.

OTHER COMMUNITY BENEFIT SERVICES  
Rady Children’s Hospital Orange County

Rady Children’s Hospital Orange County provided community benefit services in addition to those programs focused on addressing priority health needs.

Health Professionals Education

Rady Children’s Hospital Orange County provides world-class medical education, training, and consultation. We offer a comprehensive array of medical resources to promote professional development among health care providers and ensure that every child receives the best possible care.

**Graduate Medical Education (GME):** The UCI–Rady Children’s Hospital Orange County residency and fellowship programs offered graduate medical students clinical exposure, supportive mentorship, and opportunities to help shape the future of children’s health. Rady Children’s Hospital Orange County annually trains about 290 residents and fellows, along with 190 medical students. The Residency and Fellowship programs include:

- Advanced Neonatal Hemodynamics and Cardiovascular Intensive Care Fellowship
- Child and Adolescent Psychiatry Fellowship
- Child Neurology Residency
- General and Thoracic Surgery Fellowship
- General Pediatrics Residency
- Infectious Disease Fellowship
- Pediatric Critical Care Medicine Fellowship
- Pediatric Emergency Medicine Fellowship
- Pediatric Endocrinology Fellowship
- Pediatric Hematology/Oncology Fellowship
- Pediatric Hospital Medicine Fellowship
- Pediatric Urology Fellowship

**Continuing Medical Education (CME):**

Pediatric health education was provided to medical and health professionals throughout the community to update skills and maintain specialty certifications. Through the CME program, over 10,000 education encounters were provided. Additionally, programs focused on pediatric health included:

- Five BD Virtual Pediatric Lectures were presented to 411 health professionals focusing on the following educational topics: Mental Health, Neurosurgery, Infectious Disease, Gastroenterology, and Speech & Hearing.
- Research education was provided to 30 fellows, residents, medical students, graduate students in other PhD programs and engineers.
- Neonatal Morbidity and Mortality Conferences reached 547 professionals.
- The Neonatal Outreach Tele-Education Series reached 241 professionals.
- OC-EMS Pediatric Stroke Education educated 500 health professionals.
- Rady Children’s Hospital Orange County hosted 500 people at the Orange County Base Hospital Coordinators NoFear: Pediatric Conference.

**Nursing**

In FY25, 36 Registered Nurse students were enrolled in accredited nursing programs and were precepted by Rady Children’s Hospital Orange County staff for clinical experience in pediatric care.

Rady Children’s Hospital Orange County further supported nursing education by presenting a School Nurse Education Series, providing 700 education encounters for school nurses.

**Other Health Professions Education**

In FY25, pediatric health professionals received education and performed clinical hours and/or internship rotations in the following specialties:

- Child Life
- Dietary
- Pharmacy
- Psychology

**Subsidized Health Services**

Despite a financial loss, Rady Children’s Hospital Orange County provides clinical services that are continued because the services meet a community need. These are measured after removing losses from Medi-Cal, financial assistance, and bad debt. In FY25, the hospital subsidized primary/ambulatory care centers throughout Orange County.

**Research**

The Rady Children’s Hospital Orange County Research Institute was formally established in 2003. Today, the Research Institute supports more than 600 active human-subject research studies across our pediatric subspecialty areas. The Institute’s Sponsored Projects and Research Compliance offices administer and are overseen by the federal National Institutes of Health (NIH), California Institute for Regenerative Medicine (CIRM), private foundation and donor funding in support of translational and clinical child health research. The Research Institute also has a formal affiliation with UC Irvine, a collaboration that brings advanced treatment to patients. Through the partnership, additional grants have been awarded to both institutions, and Rady Children’s Hospital Orange County researchers have access to valuable University resources, like the Beckman Laser Institute, to bring breakthrough therapies and cures to pediatric patients.

**Cash and In–Kind Donations**

In FY25, funds were donated to nonprofit community groups, furthering the Rady Children’s Health mission and addressing the community health needs identified through the Community Health Needs Assessment. In addition, hospital employees directly supported the community by serving on community boards and collaboratives that focused on increased access to health and social services, improved safety, and wellness.

**Community Benefit Operations**

Reported costs included staff salaries, benefits and expenses, administrative support and consultants that support Community Benefit data collection and reporting activities.

**Community Building Activities**

Rady Children’s Hospital Orange County supported community-building activities that addressed the root causes of health challenges and protected or improved the community’s health and safety.

**Advocacy**

The hospital participated in advocacy efforts to improve the health of children and their families.

**Economic Development**

The hospital supported economic development groups that focused on issues that impacted community health improvement and safety.

**Workforce Development**

Staff supported workforce development projects in the community in health analytics, device testing, biostatistics and health informatics. Collaborated with Research Biostatistics UCI, Public Health Informatics and Technology, Rady Children’s Hospital Orange County UCI Program, Medical Education Research & Evaluation (MIRE), OC IMPACT, and UCLA LA’s BEST.



# FINANCIAL SUMMARY OF COMMUNITY BENEFIT

## Rady Children’s Hospital Orange County

The Rady Children’s Hospital Orange County financial summary of community benefit for FY25 (July 1, 2024 to June 30, 2025) is summarized in the table below. Community benefit costs comply with Internal Revenue Service instructions for Form 990 Schedule H. Rady Children’s Hospital Orange County provides financial assistance and community benefit services, programs and activities that serve children and their families and/or caregivers. The costs of providing these services are not fully reimbursed. The costs are calculated using a cost to charge ratio for any unreimbursed services. Costs for these activities include direct costs and allocated overhead costs, offset by any donations and grants received. Appendix I lists the community benefit programs by category.

Financial Assistance and Means-Tested Government Programs	Vulnerable Population	Broader Community	Total
Traditional Charity Care	\$235,125	\$0	\$235,125
Medi-Cal Shortfall	\$74,536,561	\$0	\$74,536,561
Other Means-Tested Government Programs (Indigent Care)	\$0	\$0	\$0
Sum Financial Assistance and Means-Tested Government Programs	\$74,771,686	\$0	\$74,771,686
Other Benefits			
Community Health Improvement Services	\$4,750,042	\$0	\$4,750,042
Community Benefit Operations	\$0	\$41,183	\$41,183
Health Professions Education	\$0	\$29,511,776	\$29,511,776
Subsidized Health Services	\$73,777,331	\$0	\$73,777,331
Research	\$23,940,865	\$0	\$23,940,865
Cash and In-Kind Contributions	\$1,088,308	\$0	\$1,088,308
Other Community Benefit	\$0	\$675,440	\$675,440
Total Other Benefits	\$103,556,546	\$30,228,399	\$133,784,945
Community Benefit Spending			
Total Community Benefit*	\$178,328,232	\$30,228,399	\$208,556,631
Medicare (non-IRS)	\$160,852	\$0	\$160,852
Total Community Benefit with Medicare	\$178,489,084	\$30,228,399	\$208,717,483

\*Sum of Financial Assistance, Means-Tested Government Programs and Other Benefits

# COMMUNITY BENEFIT PLAN FY26

## Significant Needs Rady Children’s Hospital Orange County Intends to Address

Health priorities were selected using the following criteria:

- Can the partnership and/or a single organization influence the issue?
- Is there existing community will and/or opportunity to leverage or influence the issue?
- Is measurable change possible within three years?

The CHNA served as the resource document for the review of health needs as it provided data on the scope and severity of issues and included community input on the health needs. The community prioritization of needs was also taken into consideration. As a result of the review of needs and application of the above criteria, Rady Children’s Hospital Orange County will address the following needs as they focus on the health of children and their families:

- Access to health care (including birth indicators)
- Behavioral health (including mental health and substance use)

### Access to Health Care

**Goal:** Increase access to health care to improve the health of children and their families.

### Anticipated Impact

- Increase access to health care and reduce barriers to care.
- Provide financial assistance to qualified patients.
- Increase the availability of health care services in community settings through collaboration with community partners.

### Strategies

#### Community Education and Outreach

Provide community education and resources and participate in pediatric-focused community events.

#### CommunitySupport

Provide donations and in-kind support to nonprofit community organizations that address access to health services.

#### Financial Assistance for Uninsured and Underinsured

Provide financial assistance through free and discounted care and government health programs for low-income patients for health care services, consistent with the hospital’s financial assistance policy.

## Help Me Grow

Work in partnership with Help Me Grow to seamlessly connect parents and guardians with essential local resources and services in Orange County, including developmental screenings, care and support.

## Insurance Enrollment

Financial counselors will assist patients and guarantors to apply for health insurance from public and private payment programs.

## Kids Health Newsletter

Provide a free quarterly newsletter with education and resources for parents about child development.

## Nurse Advice Line

Offer a free, 24/7 nurse advice line staffed by pediatric health care experts.

## Population Health and Care Redesign

Improve care and outcomes for children and families in the community managing chronic and complex medical conditions. By focusing on social drivers of health and health equity, these programs redesign how care is delivered so that the most vulnerable patients in the community experience better access to resources and improved physical, social, and behavioral health outcomes.

## Safety and Injury Prevention

Provide on-line resources and classes to the community on safety topics for parents, kids and teens.

## School Programs

Provide schools and community groups with education classes at no cost.

## Wellness on Wheels

Wellness on Wheels (WoW, or Salud Móvil), is a mobile multilingual clinic van that offers testing, diagnosing, treating and managing asthma and related health conditions in children.



Behavioral Health (Includes Mental Health and Substance Use)

Goals

- Increase access to mental health and substance use services in the community.
- Improve screening and identification of mental health and substance use needs.
- Enhance existing partnerships and create new partnerships to support delivery of behavioral health services across the care continuum.

Strategies

Community Support

Provide donations and in-kind support to nonprofit community organizations that address behavioral health services.

Mental Health Education Program

Provide families and caregivers with resources and information to support youth mental health. Including presentations, online guides and other educational resources on mental health topics.

Mental Health Newsletter

Distribute a bi-monthly online pediatric mental health newsletter.

OC Children’s Screening Registry

Maintain a developmental screening registry to help clinical and community-based providers proactively identify children with at-risk developmental screening results and to reduce duplication of screening efforts. Link children with identified needs to referral resources.

Pediatric Behavioral Health Care

Provide a full continuum of pediatric behavioral health care, including inpatient, intensive outpatient and outpatient program services that include:

- The Mental Health Crisis Clinic
- The Cherese Mari Laulhere Mental Health Inpatient Center
- The Intensive Outpatient Therapy Program
- The Neuropsychology Program

WellSpaces

Partner with the Orange County Department of Education (OCDE) and Design With Purpose to create WellSpaces, which are safe, dedicated areas in schools that support the mental and emotional health of students.

Evaluation of Impact

Through the CHNA process, community stakeholders provided input on community health needs impacting the community, prioritization of the needs, and resources to address the needs. Appendix 2 identifies the community groups and local officials that were consulted.

Rady Children’s Hospital Orange County is committed to monitoring and evaluating key initiatives to assess the programs and activities outlined in this Community Benefit Plan. We have implemented a system for the collection and documentation of tracking measures, such as the number of people reached or served, and collaborative efforts to address health needs. An evaluation of the impact of the hospital’s actions to address these significant health needs will be reported in the next scheduled CHNA.

Health Needs the Hospital Will Not Address

Since Rady Children’s Hospital Orange County cannot directly address all the health needs present in the community, we will concentrate on those health needs that we can most effectively address given our areas of focus and expertise. Taking existing hospital and community resources into consideration, Rady Children’s Hospital Orange County will not directly address the remaining significant health needs identified in the CHNA, including connectedness, early learning opportunities, healthy and affordable foods, and success in school.



### Contact Information

#### Location

Rady Children's Hospital Orange County  
1201 W. La Veta Avenue  
Orange, CA 92868  
(714) 583-6810

[www.choc.org](http://www.choc.org)

#### Contact Person

Clara Evans  
Vice President, Government Affairs  
Rady Children's Health

## Appendix 1: Categorization of Community Benefit Programs



Appendix 1: Categorization of Community Benefit Programs

Medical Care Services

- Charity care/financial assistance
- Medi-Cal shortfall
- Medicare shortfall (non-IRS)

Other Benefits for Vulnerable Populations

- Ambulatory Care and Urgent Care Clinics
- Autism Center
- Be Well OC
- Cancer Care
- Cash and in-kind donations addressing community health needs
- Cystic fibrosis
- Financial assistance and health insurance enrollment
- Grief support
- Help Me Grow
- Kids health online reference system
- Mental health education programs
- Mental health guide – supporting LGBTQIA+ youth
- Mental health newsletter
- Nurse Advice Line
- OC Children’s Screening Registry
- Pediatric mental health care
- Pharmacy indigent program
- Population health
- Safety and injury prevention
- School programs
- Stop the Bleed
- Unlimited Possibilities
- Wellness on Wheels
- WellSpaces

Other Benefits for the Broader Community

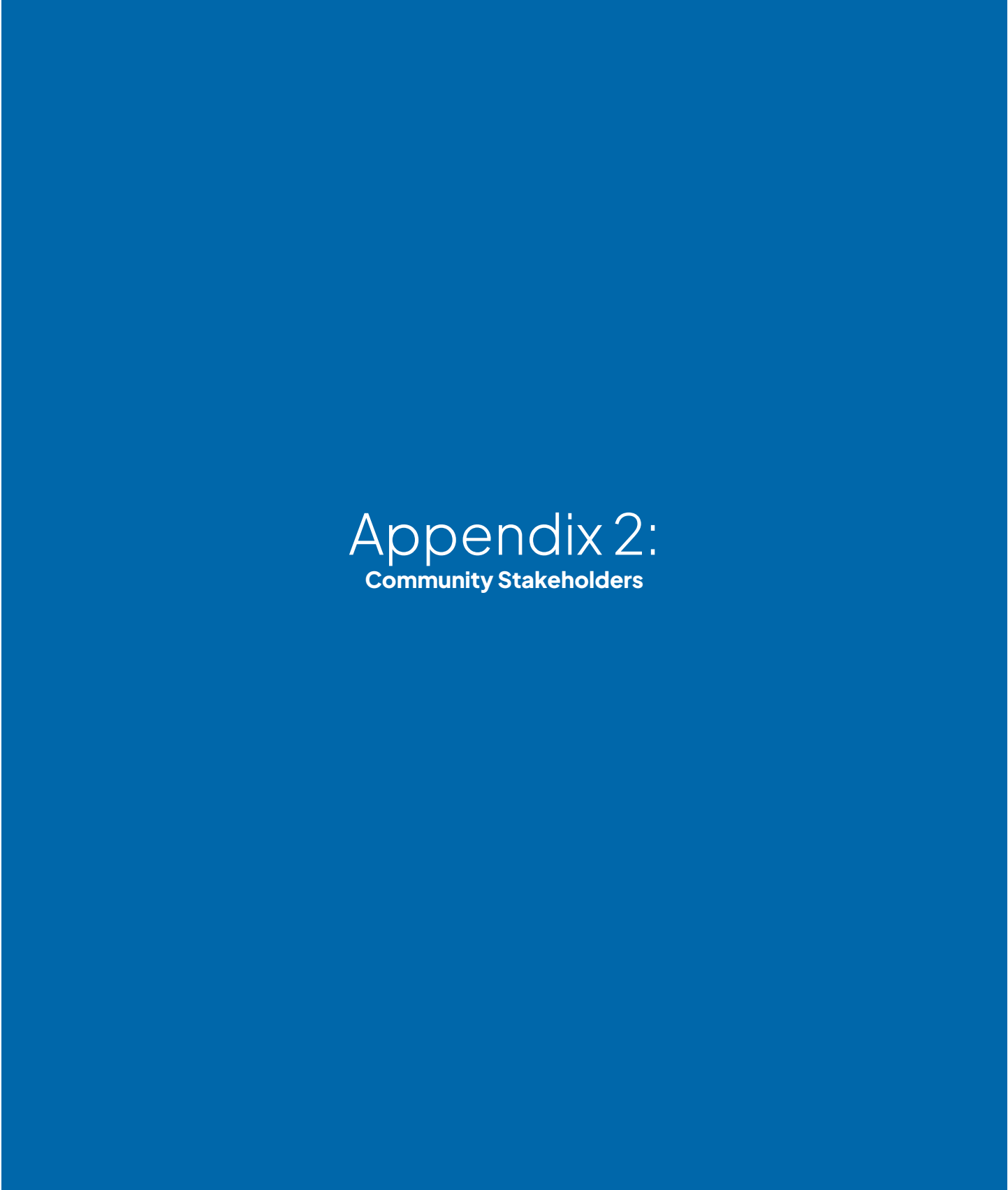
- Community benefit operations

Health Research, Education and Training Programs

- Rady Children’s Hospital Orange County Research Institute
- Continuing education for other health professionals
- Continuing Medical Education
- Graduate Medical Education
- Precepting for nursing students
- School nurse education series

Nonquantifiable Benefits

- Advocacy
- Economic Development
- Workforce Development



Appendix 2:  
Community Stakeholders

Appendix 2: Community Stakeholders

Community Survey Distribution

Organization	Target Audience
Access Cal	Arab and Muslim Americans
African American Alliance Fund	African American residents
American Academy of Pediatrics - OC Chapter, Rady Children's Hospital Orange County	Pediatricians, families
Anaheim Learn Well	Anaheim families
CalOptima	Providers, families
Children and Families Coalition	Service providers
Rady Children's Hospital Orange County	Families
Clinic in the Park	Families facing barriers to care
Coalition of OC Community Health Centers	Families, safety net providers
Dayle McIntosh Center	People with disabilities
Health Funders Partnership of Orange County	Health care safety net
Healthy Smiles for Kids of OC	Families, oral health providers
HERStory, Inc.	Pregnant and postpartum BIPOC families
Hoag Health System	Providers
Latino Health Access	Promotores, families
LGBTQ Center of Orange County	LGBTQ+ community
Madison Park Neighborhood Association Green	Families (SE Santa Ana)
MOMS Orange County	Families, providers
OC Asian Pacific Islander Community Alliance (OCAPICA)	Asian and Pacific Islander families
OC Black Chamber	African American residents
Orange County Community Foundation	Families
Orange County Department of Education	Education providers
Orange County Health Care Agency	Providers, families
Orange County Human Relations	Families, underrepresented groups
Raising Compassionate Leaders	Families
Regional Center of Orange County	Families, individuals with developmental disabilities
Shared Harvest Fund	Families
The G.R.E.E.N. Foundation	African American residents, faith-based community
The Sickle Cell Foundation of Orange County	People with sickle cell disease

Key Informant Stakeholders

- AAP Chapter 4 Past President/CHOC pediatrician
- Community Health Initiative of Orange County
- Newport-Mesa Unified School District
- OCDE School Safety
- Orange County Coalition of Community Health Centers
- Orange County Department of Education
- Orange County Health Care Agency
- Regional Center of Orange County
- Waymakers OC



