

DISCRIMINATION IS AGAINST THE LAW!

CHOC Children's complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

CHOC Children's does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

CHOC Children's provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

CHOC Children's provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact Customer Service at 714-509-3200.

If you believe that CHOC Children's has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Tom Capizzi
1201 W. La Veta Avenue
Orange, CA 92868
Phone: 714-509-8779
Email: tcapizzi@choc.org
Fax: 714-509-8416

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Tom Capizzi is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.